

Abbott-Wade Ltd   
QUALITY ASSURED JOINERY



STAIRCASES

The Staircase Specialists Since 1996

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## A service you can trust

With Abbott-Wade you're in safe hands. Specialising exclusively in bespoke staircase renovations for over 20 years, we truly are experts in our field. We are proud to offer outstanding craftsmanship, only the finest products and an unbeatable, personal service you can trust. As a multi-award winning business our ambition continues to grow, as does demand for our unique offering. We now operate a nationwide service but hold on tightly to the values which we built our company on.

“ As a family business, rooted in family values, we are passionate about what we do. We employ teams which include three generations, from fathers to sons to cousins and in-laws, and fitting teams all trained in-house. There are no shareholders applying pressure to maximise profits at the detriment of quality and service, and our small dedicated team and commitment to more than just profitability, means we're able to keep standards up and prices down. We have trained and nurtured our handpicked workforce, instilling the same values upon them which have served our business so well for over two decades. So when you choose Abbott-Wade you're not choosing another faceless corporation to work in your home. You're choosing a friendly, family run business with a genuine desire to deliver a great service and quality installation using craftsmen who share the same values as you do. ”

Craig Abbott

Mike Wade



# First Impressions Last

Your staircase will usually be the first thing people see when they enter your house, yet despite that, it is often the only part of your home that fails to get that much needed makeover. As the heart of your home a staircase has the potential to totally transform your living space and create a real 'wow' factor.

## Staircase renovations and new flights

Abbott-Wade have been pioneers in the staircase renovation industry for over 20 years and provide a bespoke refurbishment and new flight service to transform any home.

Our staircase renovations bring dated and tired staircases back to life. If your stairs are still structurally sound then a staircase refurbishment is usually the best solution for your home. We use the best hardwoods to replace newel posts and rails while cladding over structural elements (such as the sides of the staircase) in quality veneers to create the illusion of a completely new staircase.

The unique features of each carefully selected natural piece of timber such as grain patterns, tones and medullary rays combined with the bespoke measurements and specifications make every hand finished staircase we install as unique as our customers and their vision for their homes.

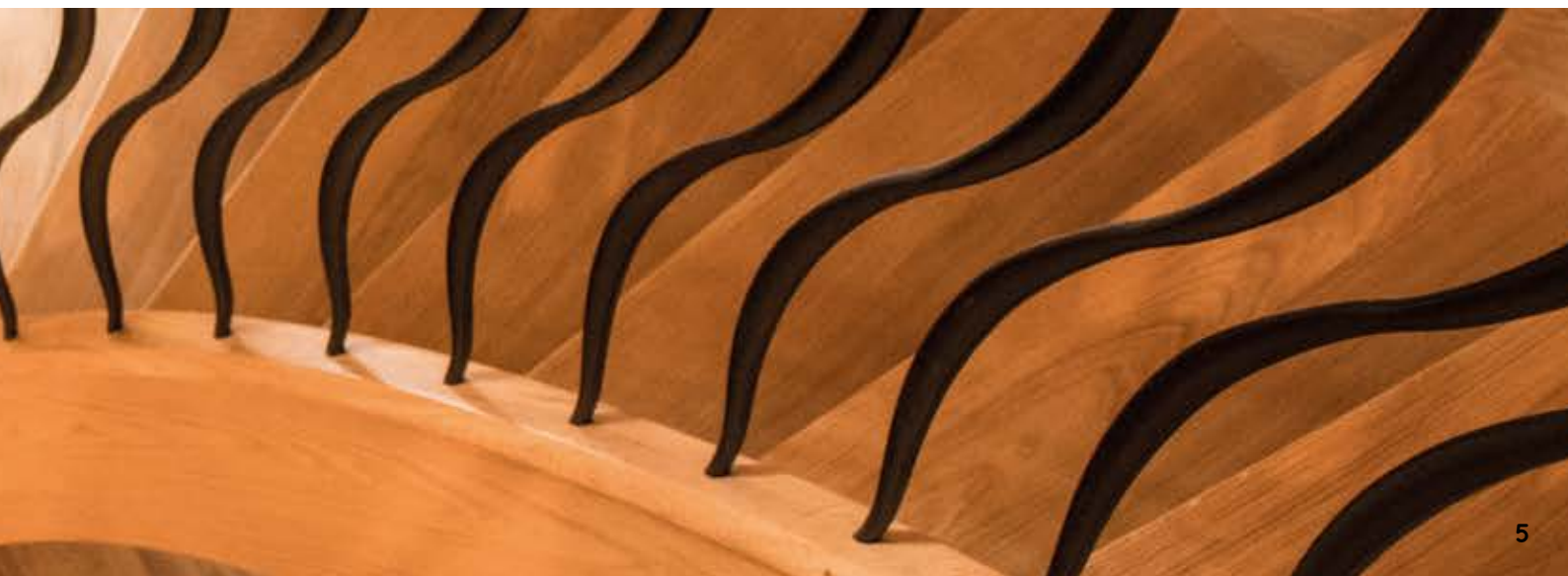
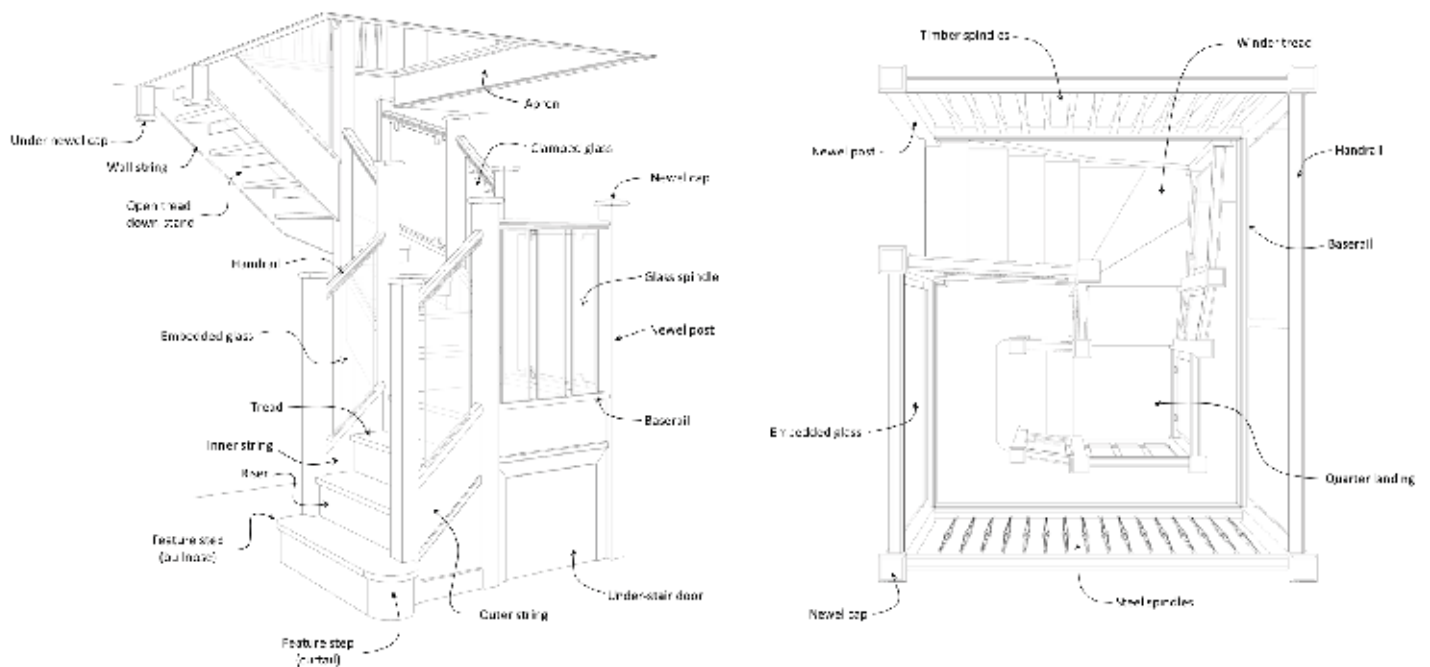
All our new flights are custom made using an outstanding level of craftsmanship. Our wide range of stunning timber, glass and steel staircases can be incorporated into both new flights and renovations of all shapes and sizes to create a new heyday for your stairway.

It may surprise you that many of our installations are completed in under 2 days with no building work and minimal mess and disruption. What's more, because all our staircases are meticulously pre-finished by hand in our own purpose built spray shop there is no work required by you afterwards and all the staircases we replace are removed and recycled where possible.



# Staircase terminology made easy

Below is a diagram and list of words we commonly use to describe the various elements of your staircase – it will be useful to know these when discussing your project.





# 10mm Embedded Glass

Embedded glass offers simple style with clean, defined lines and elegant beauty. It is exquisite when paired with carpeted treads and an enhanced grip feature oak step with warm oak tones to invite visitors up the stairway. This sleek, streamlined look eliminates the need for clamps, whilst the 10mm toughened safety glass leaves the stairway feeling light and open, ensuring safety is never compromised.



*"Lee and Ellis have just left after transforming our hall, stairs and landing with a beautiful oak and glass staircase. The craftsmanship and materials are second to none. Lee and Ellis are a great team and carried out the work to a very high standard.*

*Nothing was too much trouble for the team. It has been a pleasure to do business with such a friendly and efficient company. Huge thanks once again."*

**Mr & Mrs Straker, Hampshire**



# 10mm Clamped Glass


For those wishing to add a touch more detail than an embedded glass balustrade, brass or steel clamps (see page 45) can be used to secure our 10mm glass in position. Clamps are often selected to match door furniture or other fixtures and fittings to add a feeling of continuity between your staircase and the rest of your home.



*"To say we are thrilled with our new staircase is an understatement. It's so refreshing to have tradesmen in our home that deliver on what they promise - a stunning glass staircase and professional and courteous fitters. Thank you Abbott-Wade!"*

**Bill & Dianne, Cheshire**



A photograph of a modern staircase with light-colored wooden steps and a glass railing system. A wooden handrail is mounted on the wall to the right. The staircase is set against a white wall, and a wooden door is visible in the background on the left. The floor is made of light-colored wood.

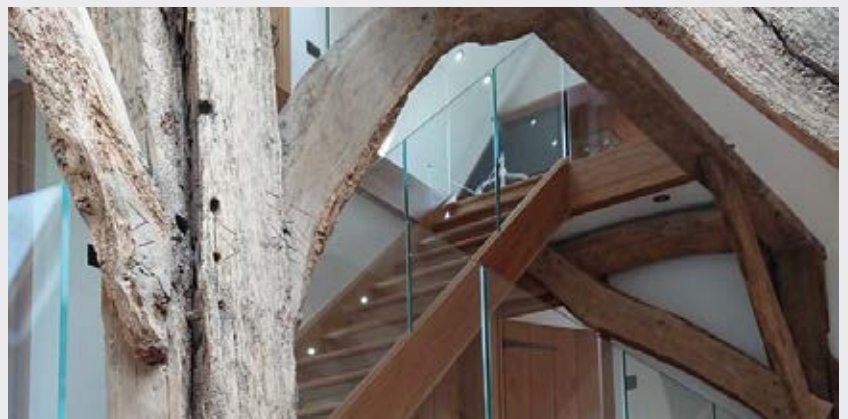
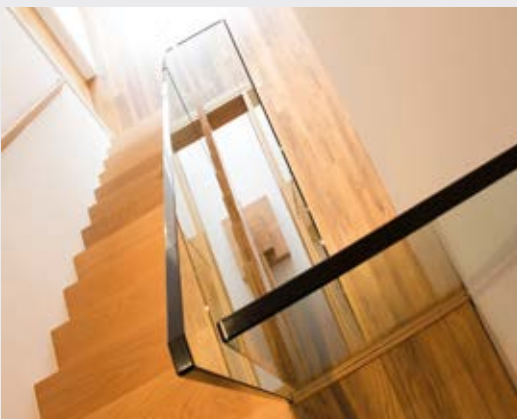
*"The staircase looks fantastic. It is a real feature in the house now and has far exceeded our expectations. Lee and Ellis were very polite, friendly and professional and did a wonderful job. I would definitely have no problems with recommending Abbott-Wade."*

**Mr & Mrs Nichols, Essex**



# 15mm Frameless Glass

The cutting edge style of frameless glass requires design and installation expertise at every stage, but results in a spectacular centrepiece to a home with an ultra-modern interior. A beautiful new oak staircase with enhanced grip oak treads houses a frameless glass balustrade eliminating the need for handrails and newel posts altogether. Unlike standard balustrade glass, frameless glass requires a thicker profile to compensate for the strength which would otherwise be provided by the timber posts and rails. Precision drilling prior to the toughening process is also required to allow an alternative and secure fitting method.





# Optiwhite™ Low Iron Glass

If you thought all balustrade glass was the same, think again. Striving to be at the forefront of staircase design and innovation since 1996, Abbott-Wade were the first to market with Optiwhite™ low-iron balustrade glass. Unlike other glass which inherently has a green cast, Optiwhite™ is practically colourless.

Manufactured by Pilkington Glass, one of the leading glass suppliers in the UK and the market leaders in glass technology, Optiwhite™ low iron glass is an excellent choice for glass staircases where the edges are visible and where transparency and purity of colour are often desired. Customers who have selected new Optiwhite™ as opposed to traditional glass for its neutral qualities have been thrilled with the results.



# Split-Level Living

Because homes and staircases come in all shapes and sizes, split-level living is often a solution which eliminates the need for separate rooms and allows safe split-level living areas while maintaining an open plan style. Refurbishing this balustrading with glass is very popular and a great way to enhance the feeling of openness, though traditional or contemporary spindles are also a viable option.





# Sandblasted Glass

Translucent sandblasted glass is available in both our standard glass or Optiwhite™ low-iron glass and provides an opaque finish, which is perfect for those wishing to bring more light into a space without fully transparent glass. The panels can be secured into oak rails with stainless-steel clamps or embedded into the rails. The pictured examples include a mitred return at the top of the stairs to allow a standard 90mm post to support the rake and landing balustrades without the need for an oversized or additional newel while pyramid newel caps add extra detail for the eye.





## Bronzed Glass

Bronzed glass is a warming opaque alternative to traditional glass. The usual design rule of 'glass is for looking through, not looking at' doesn't apply here. Aesthetically pleasing, the gold tinged hue of bronzed glass pairs perfectly with brass glass clamps and the reflective properties at the correct angles can open up a stairway and complement other decor.

*"Thank you so much for a job well done, the service has been first class. We couldn't be more pleased. We can only speak highly of your firm and would have no hesitation in recommending you."*

*Mr & Mrs Connolly, Manchester*





## Shaped Glass

For the perfect fit our bespoke glass staircases can be cut to follow the contours of existing stair treads, regardless of how uneven they may be. This is an ideal solution if you like the look of a glass balustrade but have a traditional cut string staircase. We also shape glass to suit other situations including diminishing handrails or filling triangular sections in oak handrails.

A refurbishment with precision cut string glass and oak has revolutionised the 1970s ranch-railed staircase pictured. Paired with white painted treads and stringers, Abbott-Wade transformed this staircase from a museum piece into a masterpiece in only 2 days.

*"We appreciate the time and effort that has gone into making our amazing staircase, we feel very proud when showing people what has been achieved by yourselves. Thanking you again."*

**Mr Wills, Ellesmere Port**



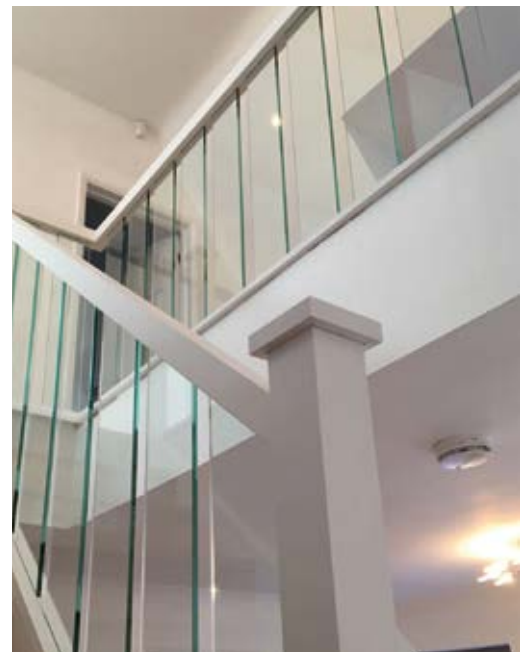
*"The spindles sparkle in the sunshine and by evening lamplight and is way beyond our expectations."*

*Mr & Mrs Mansfield, Surrey*




## Glass Spindles

Glass spindles are a new twist on contemporary glass balustrades. Designed and brought to market by the team at Abbott-Wade, this contemporary look is ideal for those wishing to achieve the purity of clean lines as there is no need for brackets. Glass spindles offer the same benefits of embedded glass, emphasising light and space with the sleek lines of embedded glass but with additional detail of the exposed edges of the spaced spindles to add a crystal-like sparkle. Tailor made to your specific dimensions, glass spindles are a truly bespoke option.







*"All went very well when Lee and Mark were here refurbishing the staircase; It certainly looks the part now! I would like to add my personal compliments to Abbott-Wade. It was a real pleasure having the guys in our home, they're a credit to your company."*

*Mr Woods, North Yorkshire*

## White & Glass Staircases

A modern, minimalist look using a stylish combination of pristine white pre-finished wood and glass that is fresh and clean. This ultra-cool design is guaranteed to brighten up even the darkest of hallways to give the illusion of more light and space. Paired with stunning décor like contemporary white and neutrals, a white finished staircase would be the icing on the cake for any contemporary styled home.



# Combining oak with painted white timber & glass

Combining oak with painted white timber is a design styling which works on two levels. For the aesthetically minded stair designer, the contrasting colour tones complement each other magnificently, with the warmth of the oak combining with the pristine brilliance of the white, especially when incorporating glass into the balustrade.

For the pragmatists amongst us, the elegant white timber can be incorporated into the ornate parts of the staircase such as the spindles, apron and stringers whilst the handrail and newel cap which receive the most wear and tear, are manufactured in hardwearing oak which is less susceptible to scuffs and scratches. What's more, because all our staircases are bespoke, the final combination is entirely in your hands.





# Bespoke Colours

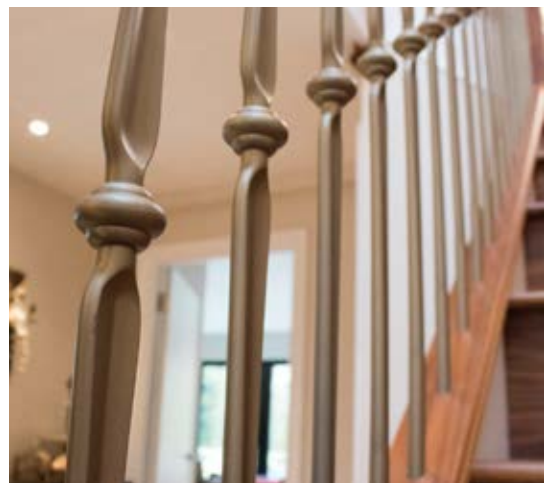
All Abbott-Wade staircases come pre-finished, regardless of whether a clear lacquer, paint or bespoke stain is preferred.

Our in house sprayshop offers a range of standard colours (see page 44) and a custom colour service to complement existing flooring or doors.

This bespoke element enables unique combinations of colours and materials to be incorporated into the design of your staircase.

*"The quality from start to finish has been excellent & the workmanship has exceeded our expectations. Attention to detail is clearly an important part of your standards. Thank you for transforming our home."*

**Mr & Mrs Lloyd, Cheshire**





## Polished Stainless Steel

Staircase scientists would probably claim that combining materials such as oak, steel and glass can often culminate in a stunning staircase greater than the sum of it's parts. We would be strongly inclined to agree. Glass and chrome, whether polished or brushed, adds a very clean, modern style which can be softened by the warmer tones of oak. A further bespoke twist could involve using any one of our special stains such as the black Onyx stained oak photographed here.



With a trailblazing and highly specific design brief, this new flight pairs bewitching black stained oak with pristine stainless steel baluster posts and rails to house our 10mm toughened glass.

*"Thank you from the bottom of my heart for your kindness and grace in your recent dealings with us. We are eternally grateful and our belief in good service has been restored by Abbott-Wade."*

*Mrs Burton, Glasgow*

*"Delighted with the stairs  
and the professional way  
your guys conducted  
themselves. Well done  
and thank you."*

*Mr & Mrs Atkins, Ross-on-wye*



## Brushed Stainless Steel

Set in a luxury spa against a striking stone feature wall, this Abbott-Wade contemporary brushed stainless steel and glass balustrade (pictured above) exudes modern luxury. The defined lines and textures of the steel and glass are softened by the warm tones of handsome walnut stairs to create an awe inspiring combination. The stylish string-mounted stainless steel baluster posts house 10mm toughened glass to ensure that visitors remain safe whilst being spellbound on the stairway!

Customise your balustrade with square or round profile rails or you can combine your stainless steel balustrade with your own choice of hardwood whatever the size and layout of your staircase.

# Walnut

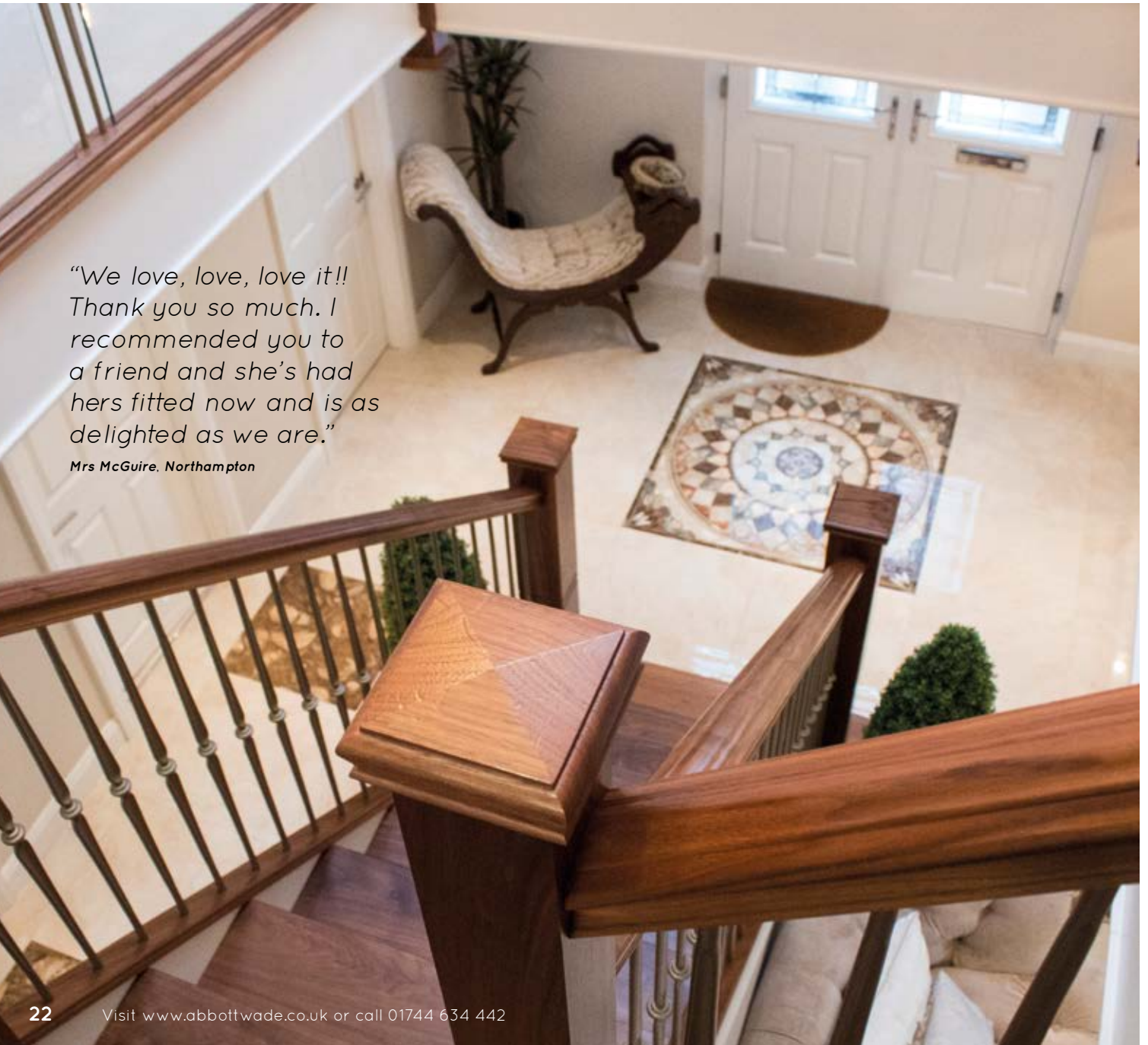
A rich chocolate-brown wood that's composed of straight grain, with a fine even texture. Walnut timber is tough, strong and very easily worked with. The timber can be machined and finished precisely whilst taking polish extremely well.

Walnut has been used historically for high end furniture and interior timber products due to its value. Considered a premium domestic hardwood, this timber is favoured for use in contrast with lighter colours.



*"We love, love, love it!!  
Thank you so much. I  
recommended you to  
a friend and she's had  
hers fitted now and is as  
delighted as we are."*

*Mrs McGuire, Northampton*

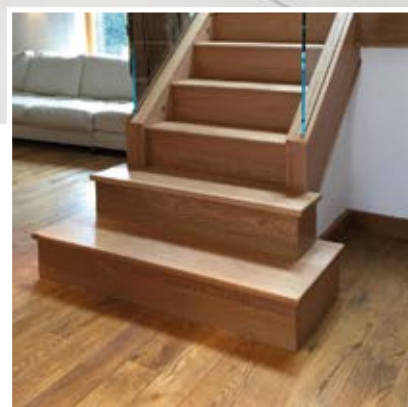






# Feature Steps

A feature step is the ultimate invitation to explore your new staircase and can be finished in natural oak or with a stylish carpet. A step can say a great deal about the personality of your staircase. It can be a flamboyantly grand or understated and can be added to a staircase renovation or incorporated into the design of your new flight. A feature step can also alter the position of the first newel post creating much more room. An Abbott-Wade staircase will give your stairs the 'Wow-Factor' while a new feature step will add some additional awe.



# Maximising a small staircase

You don't need a grand house to have a staircase that makes a statement. Our friendly installations team travels to homes of all shapes and sizes throughout the country. One thing that is consistent is the level of transformation a staircase renovation can achieve.

We've installed some grand staircases over the years but the best things can often come in small packages. Many of the family homes we visit may only consist of two and a half newel posts, or in the case of the King family, only one post with no landing balustrade at all.

The staircase in this family home used only one newel post at the foot of the stairs with tired ranch rails which encroached over the treads up to a baton at the top of the stairs which narrowed the walkway.

The Abbott-Wade team designed cleverly angled toughened glass to diminish into the ceiling to maximise space on the stairway and add sparkle and light into a small space. A wall handrail was added to ensure that the family now have a safe handhold as they ascend and descend the stairs. For added character, a new feature step now invites visitors to climb the stairs from the hallway and bright, bold décor helps to emphasis light and complement the oak rails.

When a standard staircase is not a viable design because space is at an absolute premium, Abbott-Wade's innovative space saving paddle stairs may be the best option. Our ingeniously constructed paddle stairs allow a sharper pitch than a normal staircase and are also not only functional but sleek and stylish too.





# Forged Steel Spindles

Abbott-Wade's wrought iron effect forged steel spindles add an air of distinction to any staircase and pair exquisitely when interspersing hardwoods like oak, walnut and sapele. To add to its versatility, our forged steel spindles come in a range of styles and can be finished in a bespoke colour for those wishing to make a more unique design statement.



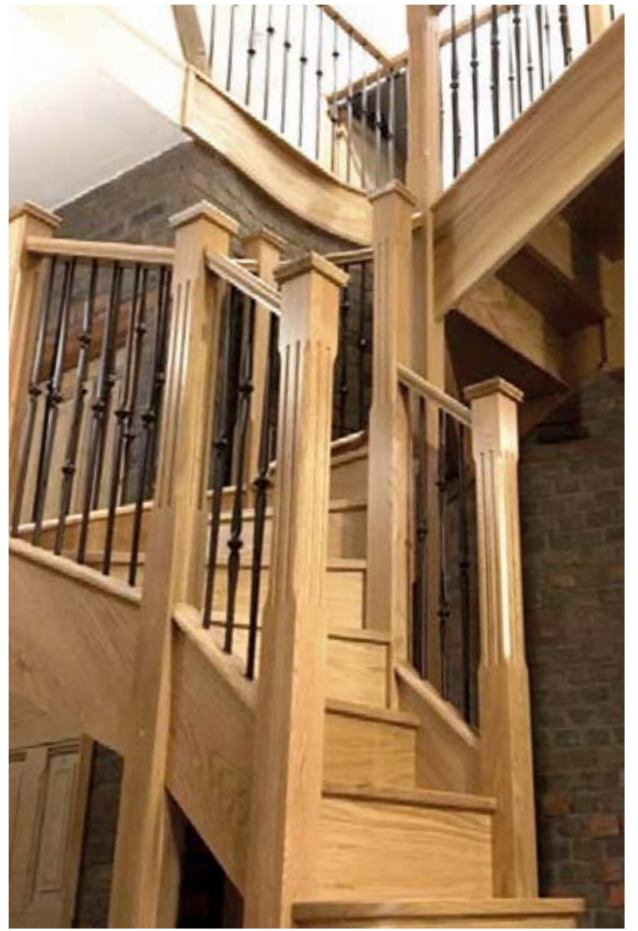
Buckingham

Sandringham

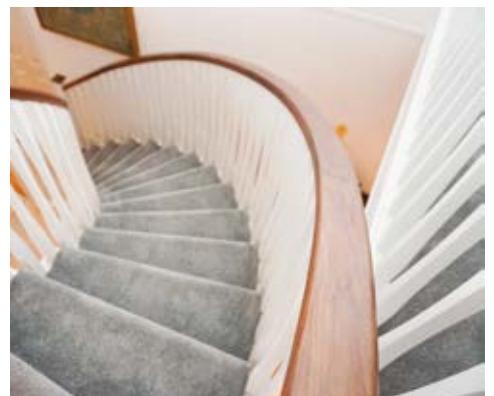
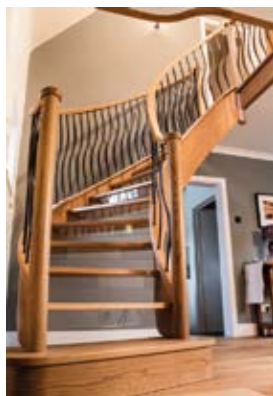
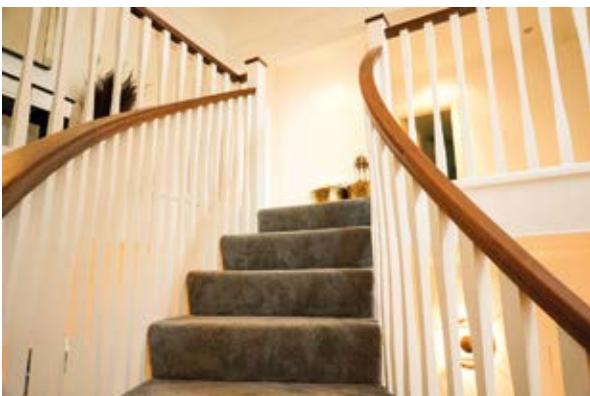
Windsor

Ripple

Wave



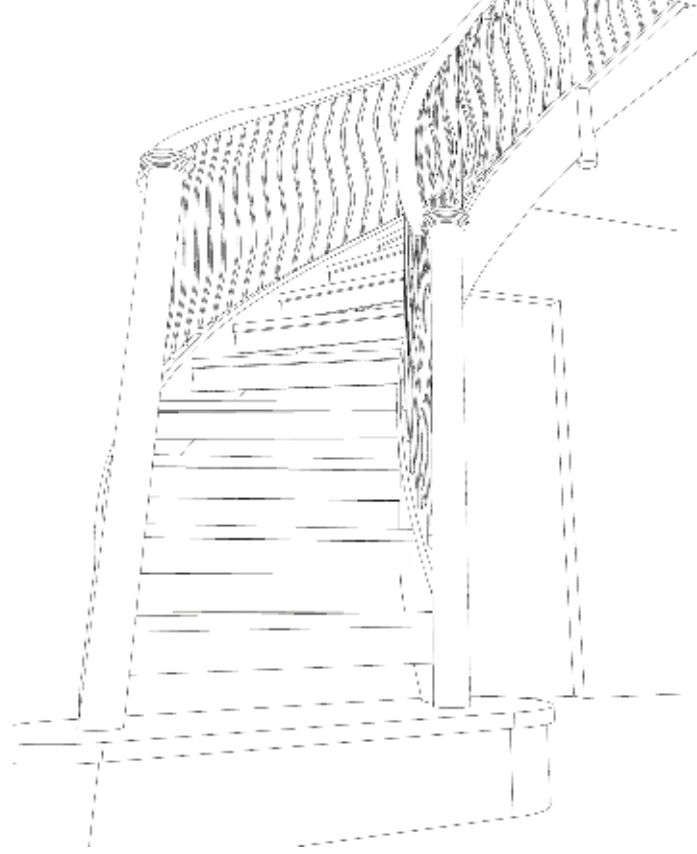
# Helical Staircases



Even though all our staircases are bespoke and made to meet the specifications of the home we are working in, some staircases are a little more bespoke than others!

The staircase design which perhaps requires the most knowledge and expertise to produce is the helical staircase.

Transforming an existing helical staircase requires precision made components due to the truly unique nature of this type of staircase. Even the slightest error of only a couple of millimetres when producing the materials for your helical staircase design could be disastrous to the entire installation. Thankfully, this is where Abbott-Wade's expertise and experience from over 20 years in the industry comes in very handy!



## THE MANUFACTURING PROCESS

The precise curves of a helical staircase means the design and manufacturing process requires a level of skill, expertise and precision beyond that needed for a straight staircase. A comprehensive digital site survey is taken using state of the art measuring technology that is accurate to within 80 microns to capture the precise details of any underlying construction.

This is used to create a detailed 3-dimensional digital CAD model by a highly skilled design team to allow for the meticulous manufacture of curved components or a complete bespoke helical staircase. This is achieved by dividing the more complex curves and features into parts and running them through a computer simulation to make sure that each component is correct and accurate. These accurate models allow skilled craftsmen to build a form which duplicates the exact curvature required around which the curved components are built.





# Sleek Spindles

Abbott-Wade's sleek spindles are a strikingly elegant option for any home. Beautiful in oak or a painted finish, the tapered middle is perfectly proportioned and can be paired with our bespoke sleek newels to create a truly unique stairway.

*"Fantastic work by the guys. The house is completely transformed and challenges found during installation were solved to a brilliant standard."*

*Mr & Mrs Taylor, Wilmslow*





*"No sales pressure whatsoever. The work was carried out by the guys who were very professional with their work standards, very helpful & friendly."*

**Mr Stewart, Edinburgh**



*"I'm so pleased that I discovered Abbott-Wade, such an efficient dedicated team. Always on time & excellent attention to detail from the initial planning visit to final installation. We now have a stunning staircase made from high quality materials and all at a sensibly affordable price."*

**Mrs Darling, Devizes**



## Sleek-Twist Spindles

A beautiful oak staircase looks perfect in any home and the right choice of balustrading helps to ensure the style of the stairs is in keeping with the style of the home.

Spindles don't have to be reserved for a traditional feel. The pictured example features a new oak staircase with a quarter landing and a modern twist – literally. Abbott-Wade's Sleek Twisted oak spindles are a stylishly modern option. The clear lines of the square oak newel posts enhance the modern feel using a carpeted first step and treads to achieve a balance with other décor in the home. A striking matching twisted newel post is also available.



## Full-Twist Spindles



For an elegant yet understated look, our Full-Twist oak spindle may be just the style you've been looking for. Our Full-Twist spindle is perfectly turned using state of the art machinery to create an elegant twist on the traditional. A simple yet intricate design that delivers contemporary characteristics to suit any staircase.

*"Charles and Ellis  
have done a great  
job and have been  
really tidy and  
respectful of our  
home. Many thanks  
it's a complete  
transformation."*

**Mr & Mrs Shaw, Kent**



# Stop Chamfered Spindles and Newels

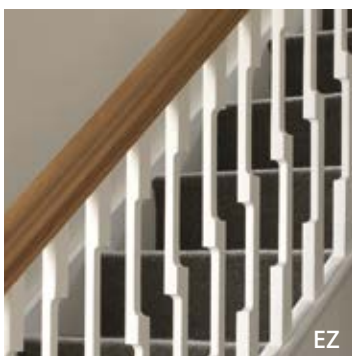
Bridging traditional and contemporary styles, stop chamfered oak spindles offer a timeless look which never seems to date. By mirroring the chamfer of the spindles in the newel posts and pairing with pyramid newel caps, continuity can be achieved throughout the installation.



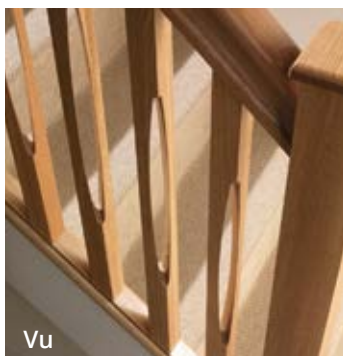


# The Id Range

From our contemporary spindle range, the Id spindles concept comprises a range of ground breaking and imaginative spindles which will transform your staircase into a modern masterpiece full of character. Meticulous design has created eye catching shapes.



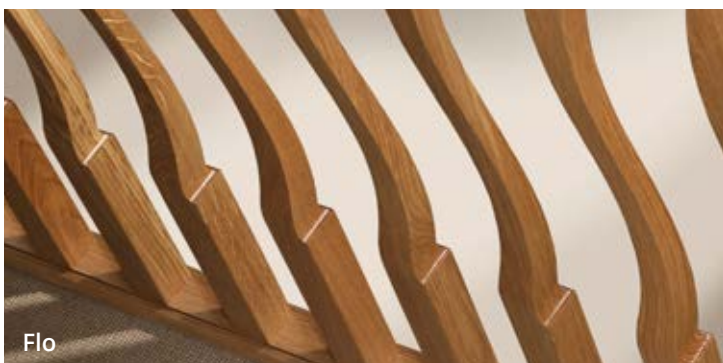
EZ



Vu

**EZ** - A slender spindle with opposing cut-outs on each side, the EZ has a hint of art deco and the paradox of a modern spindle with a slightly retro feel.

**Vu** - Vu creates a new perspective, contrasting the simple straight lines of the spindle with an elliptical cut-out to add interest and visual appeal to your staircase.



Flo

**Flo** - The Flo is a sculpted spindle with subtle curves to create a unique and striking visual effect on the stair. Once fitted, the Flo creates a wave effect which almost seems to ripple as the staircase is viewed from different angles. Unlike most spindles, the Flo is equally at home in a contemporary setting or when adding a modern edge to a period home with little compromise to architectural heritage.

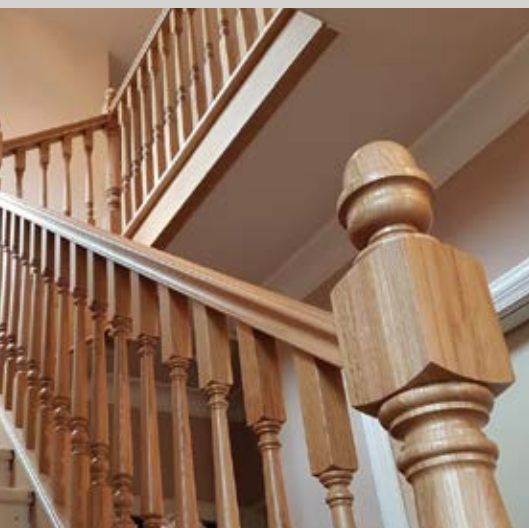


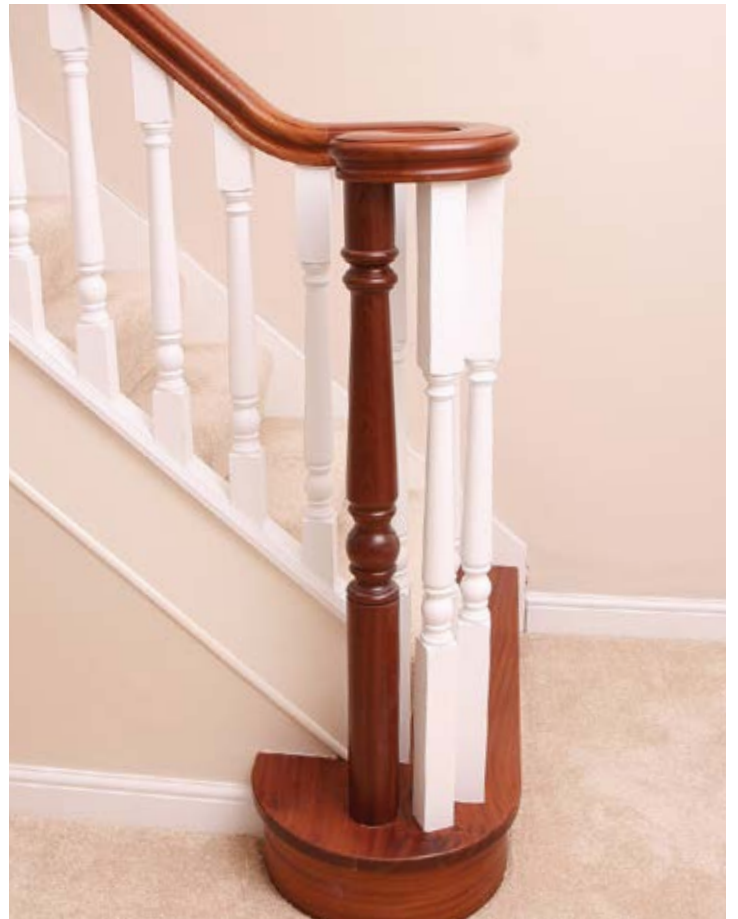
# Turned and Fluted Spindles & Newel Posts

A new staircase doesn't need to be in a contemporary style to rejuvenate your home. Our traditional turned oak spindles and newel posts breathe new life and character into a period property while remaining in keeping with the demeanour of the surroundings.

A touch of 21st century charisma can also be added to a traditional oak staircase with bespoke fluting to add elegant vertically crafted features to your staircase.







# Continuous Handrail

A continuous handrail allows a staircase to truly flow by integrating elegant curved components. A classic volute is the perfect complement which allows the handrail to finish with a stylish flourish.

# Sapele

Contrasting warm tones of a striking sapele staircase, a sustainable alternative to mahogany, with brilliant white painted spindles is not only beautiful but the hardwood handrail improves the durability of the handhold as no paint is required which could be chipped or scratched by watches and jewellery over the years. Traditional turned spindles provide a period feel with the continuous volute handrail and ball newel caps adding a touch of grandeur.



*"Adam is a great guy and a credit to the company. We're very pleased with the finished result and won't hesitate to recommend you."*

**Mrs Goss, Soihull**



# The Abbott-Wade Experience

## 1. Design Consultation

Upon contacting us we'll make an appointment for a home visit at your convenience. The average visit doesn't take long but we are, of course, happy to stay as long as required to ensure you have all the information you need. We don't believe in gimmicky offers or sales tricks, we just offer our best price first time.



## 2. Detailed Survey

Once you've placed your order, our surveyor will visit and take the detailed final measurements. This is also an opportunity to ask any technical questions you may have and clarify any aspects of your order. Once finished, our surveyor will discuss possible installation dates if this has not already been arranged.

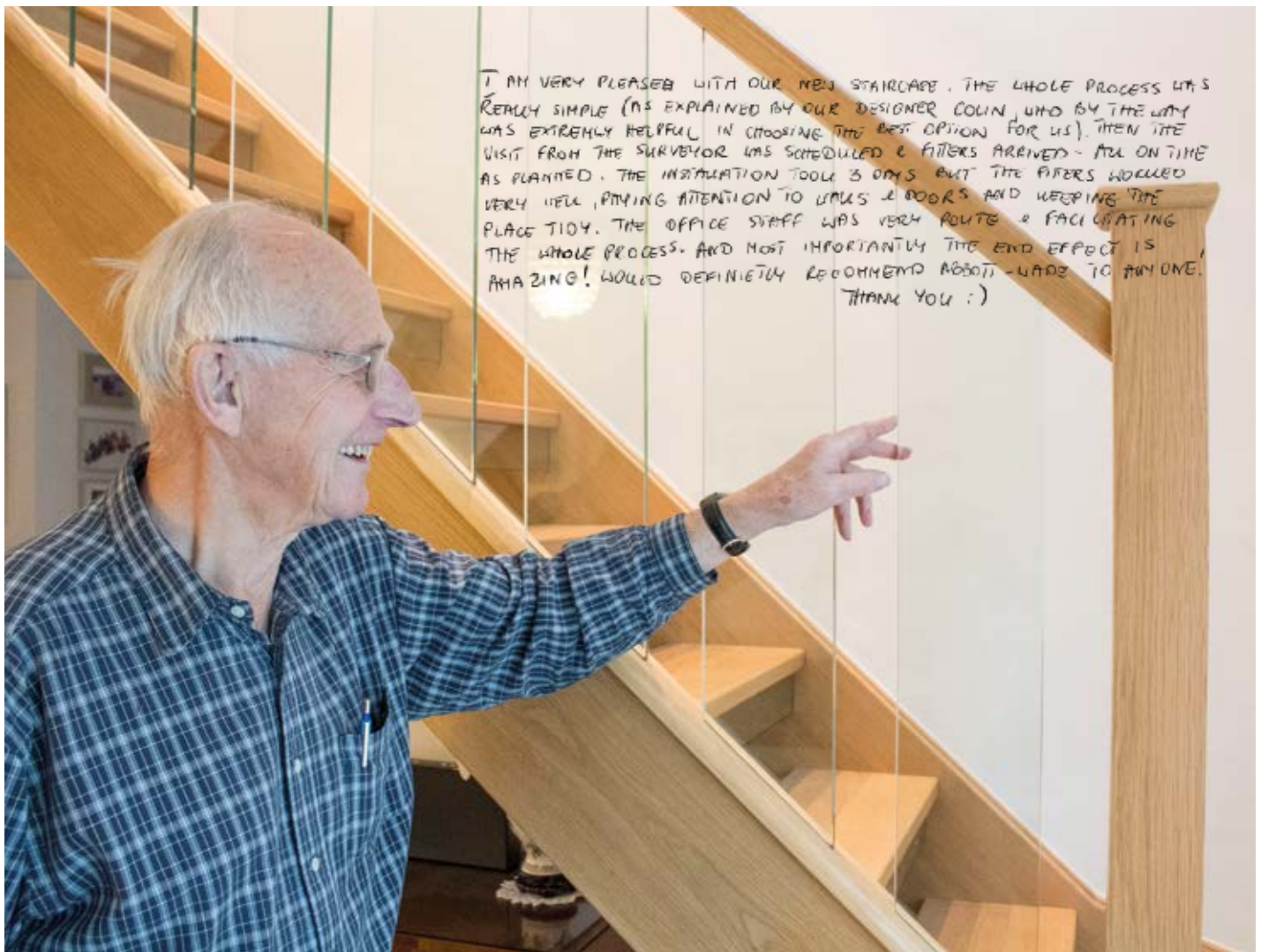


### 3. Installation

Finally, our installations team will visit to complete the installation working under a canopy outside the property to complete any messier cutting. If you've ordered a new flight, the old staircase will be removed and taken away for recycling and the new stairs installed.



If we're renovating your stairs we'll remove and replace your existing newel posts and balustrading and complete any other work you may have specified such as cladding over the stringers or treads. What's more, as all your new stair parts are installed pre-finished, there's usually no need for a return visit by decorators or French polishers.



# Timber range



## Standard Oak Colour



# Spindles



# Glass



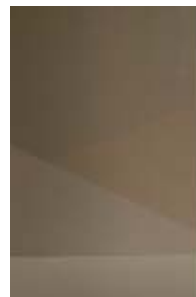
Clear



Opti-White



Sandblasted  
Opti-White



Bronzed



Grey

# Popular Newel Caps

# Clamps



Pyramid

Flat

Square Edge



# Handrails



Contemporary



Sleek



Cube



Tapered



Classic



HDR



Pigs Ear

# Baserails



Contemporary



Cube



Classic



Large Classic

# Testimonials

## Mrs Thompson, Ulverston, Cumbria

A renovated split level living area and open tread staircase with embedded glass and oak.

### Why a new staircase?

We live in a converted barn and had already done quite a lot of upgrading. The stairs stood out as dated.

### Inspiration:

We saw various advertisements from other companies showing beautiful oak and glass staircases. We liked Abbott-Wade's website and read good reviews.

### Decision making process:

We got several quotes but neither company could offer the same cladding for the strings that Abbott-Wade could. We have quite a complicated staircase so

needed some clever designs at the turns.

### Style choice:

The open treads allow light through and we chose the clear glass and oak without clamps to achieve a streamlined look throughout. This has opened up the whole living area and lets more light into the hallways.

### End Result:

Stunning! Everyone who visits loves it and we are delighted. Abbott-Wade took their time to do a thoroughly professional job and we were able to use the staircase all the time. We would highly recommend this company – they were a pleasure to deal with.



## Mr Bond, Windsor, Berkshire

A new open tread oak staircase with glass down stands.

### Why a new staircase?

Our staircase appeared somewhat dated occupying a large footprint with a good deal of wasted space.

### Inspiration:

We paid a visit to an installer of bespoke staircases and were persuaded that a redesign was a viable option which would be within our budget.

### Decision making process:

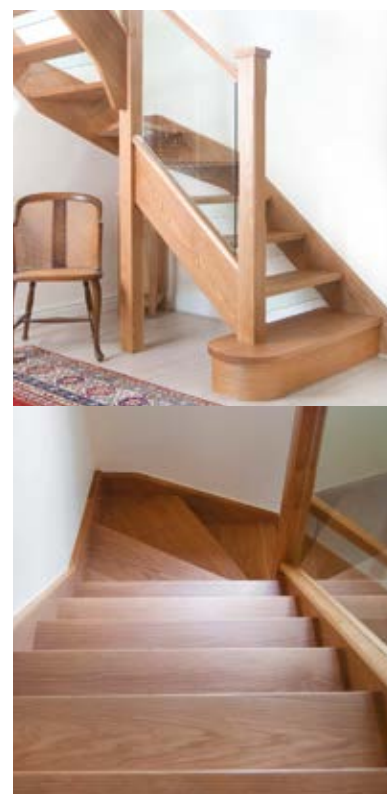
Only Abbott-Wade offered the timelessness of style we were seeking and were the only company which could satisfy our requirement for a one-stop shop.

### Style choice:

We chose an open tread oak staircase with embedded glass and stop chamfered newel posts. It worked really well and is now much more in keeping with the way we've dressed the rest of the house.

### End Result:

We're delighted with the end result. It's opened up the hallway and the openness has created a light and airy space. The entire process was free of difficulty with minimal damage. Should we ever move and consider changing a staircase again, Abbott-Wade will be our first point of contact.



## Mr Rose, Newton-le-Willows, Merseyside

A unique sandblasted glass and oak staircase renovation.

### Why a new staircase?

I have lived in the house for 30 years and whilst I have refurbished other parts of my home the staircase remained drab and dated.

### Inspiration:

I first saw a glass staircase on a visit to the theatre, loved it and wondered if it would work in a home.

### Decision making process:

A large national company quoted more than twice what I eventually paid for the same product. When I found Abbott-Wade they were not only better value but had the advantage of years of experience.

### Style choice:

I was immediately sold on the sleek combination of oak and glass. I preferred the sandblasted option as it allowed as much light to come through as clear glass, but wasn't transparent. Also, the cladding on the strings meant no more painting and the fact that it was pre-finished was a bonus.

### End Result:

The new staircase has created a real 'wow' factor in my home. What was previously a dark hole has been completely lifted, brightening up the entire hallway and landing.



## Mr & Mrs King, Merseyside

A small staircase with only one newel post and clamped glass.

### Why a new staircase?

Over the years we have updated every room in the house but lived with our 1970s staircase.

### Inspiration:

We only had one newel post at the foot of the stairs and two ranch rails that encroached over the treads and wondered whether a renovation would be viable on a small staircase like ours. Abbott-Wade was recommended so we looked them up.

### Decision making process:

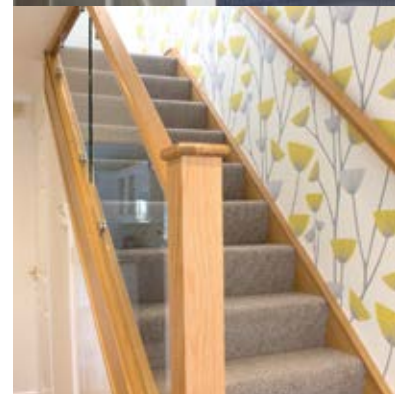
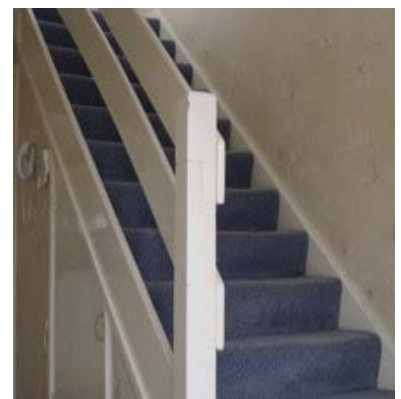
Janet showed us how we could diminish the balustrade into the ceiling to add width to the stairway and add a matching handrail to the other. There was no hard sell and it was up to us to make the next move.

### Style choice:

We chose glass to make the small hallway feel bigger and more open. As we prefer natural materials we decided on oak for the rails and posts, the colour and grain also suited the flooring we had in the hall and meant no more painting in the future.

### End Result:

The transformation is amazing; it gives our small, dated hallway and staircase a real wow factor. We have received lots of favourable comments from family and friends, especially when they see what can be done to such a small area.



# Testimonials

## Andrew & Gemma Brown, Crewe, Cheshire

A renovation using traditionally turned and fluted oak spindles.

### Why a new staircase?

We wanted something modern to suit the house but a design that would create a statement piece as you came in.

### Inspiration:

We always wanted a feature staircase and researched options online including Abbott-Wade's website.

### Decision making process:

We opted for Abbott-Wade as we really liked the quality of the samples they provided.

### Style choice:

We initially thought about wrought iron but settled on an all wood finish. We wanted oak and loved the fluted spindle design which was timeless and elegant.

### End Result:

Brilliant, we are so pleased. It's created a real statement piece in the heart of our home.



## Mr Holliday, Bolton, Lancashire

A striking new oak staircase with sleek twisted oak spindles.

### Why a new staircase?

Our old staircase wasn't fit for purpose and didn't meet current building regulations, most importantly we didn't feel it was safe for our young children.

### Inspiration:

As soon as we moved in we knew it had to go. The treads were so narrow I couldn't fit my full foot on. It needed to be practical and safe for our children. We liked glass but decided that oak spindles would be our preferred choice.

### Decision making process:

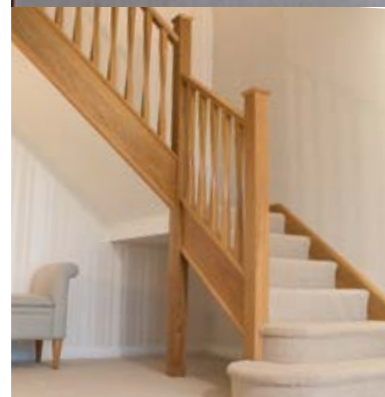
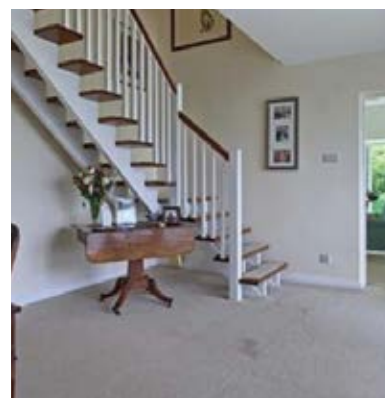
We found several staircase companies but only Abbott-Wade were able to offer a complete new flight which not only turned out to be the best option for us, but the cheapest one too!

### Style choice:

We talked through the various options with Janet who suggested we consider the twisted oak spindles – it was absolutely the right option. We'd also seen a feature step in a friend's house and Janet designed a stylish flourish for the foot of our stairs which we love.

### End Result:

We're not 'staircase people' and needed expert advice. Fortunately Janet was great; helpful, knowledgeable and offered suggestions which suited our needs. The outcome is truly delightful.



## Mrs Catesby, Wakefield, West Yorkshire

A combination of glass and forged steel spindles set into a sapele staircase renovation.

### Why a new staircase?

Simply to open up our hallway and landing area and make them look brighter.

### Inspiration:

We saw a similar look in a luxury magazine and knew that was just what we wanted.

### Decision making process:

Having had other quotes we were surprised to find that Abbott-Wade could do exactly what we wanted but for a very reasonable price.

### Style choice:

Whilst we initially wanted all glass, with such a large balustrade area we thought glass alone may be too plain. As a result we combined it with wrought iron which provides a wonderful contrast.

### End Result:

Stunning – it's achieved the look we wanted and everyone who visits comments on how great it looks.



## Mr & Mrs Currie, Liverpool

A truly bespoke curved staircase renovation with oak rails and painted sleek spindles

### Why a new staircase?

Our old staircase was looking old fashioned and did not do the house justice.

### Inspiration:

We had been thinking about updating the staircase for quite some time.

### Decision making process:

Abbott-Wade were recommended to us by a manufacturer of bespoke turned handrails.

### Style choice:

We opted for simple narrow spindles and curved walnut handrail. The whole staircase now looks lovely and has really made the hallway.

### End Result:

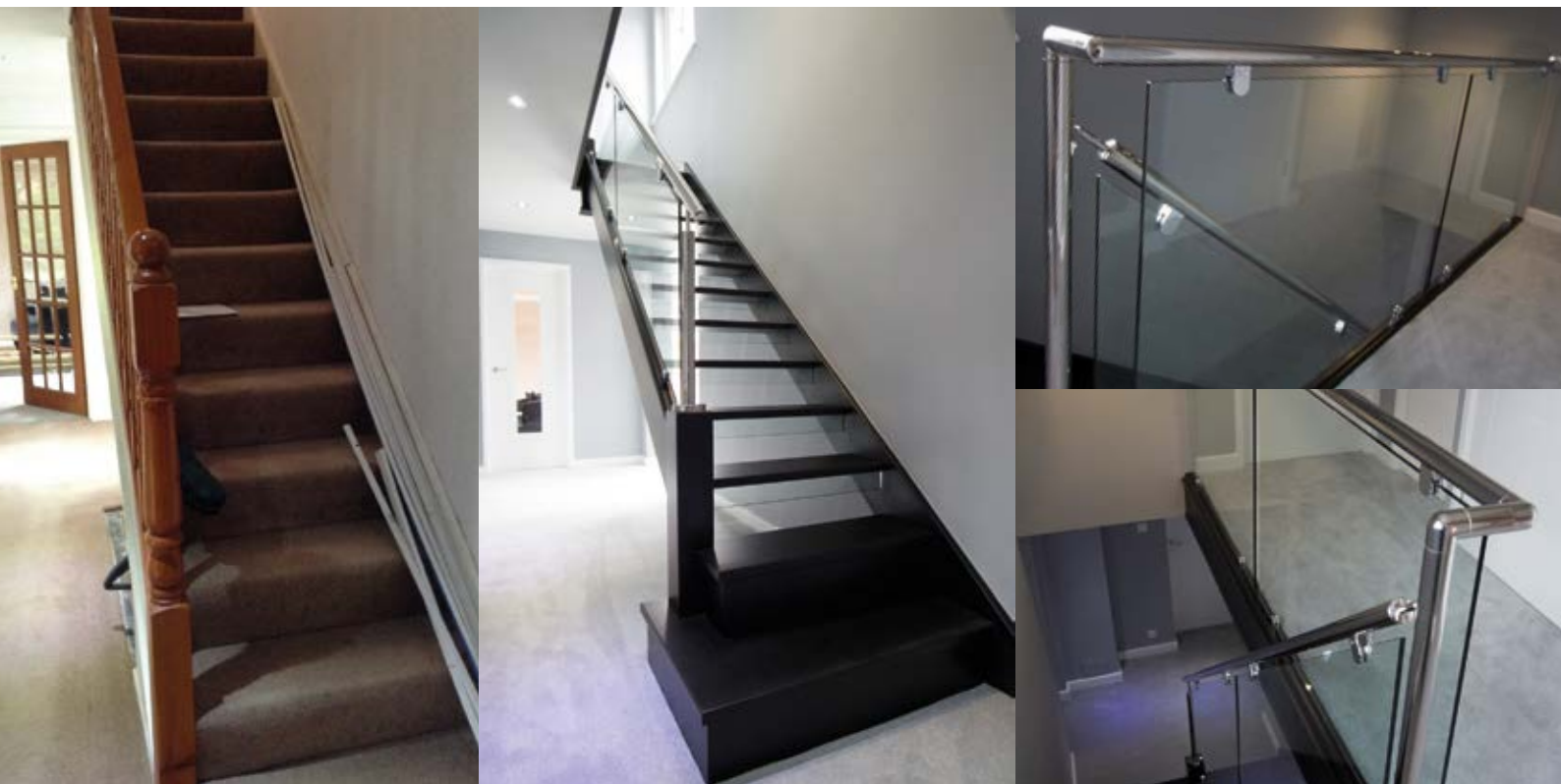
The process was efficient and once the handrail was ready, the whole thing was completed in a week which was impressive as there were actually three staircases involved. The follow up service to ensure everything was perfect was excellent with very fine attention to detail.



# Testimonials

## Mr Wills, Ellesmere Port, Cheshire

A bespoke stained oak staircase with polished stainless steel and glass balustrades.



### Why a new staircase?

A new staircase was needed to complete the renovation of our house and we wanted our staircase to be a major feature in giving an additional wow factor to complement the rest of the project turning our house into a beautiful home.

### Inspiration:

Our inspiration was to design a modern striking staircase with black stained oak, open treads and glass risers complimented with glass and polished steel handrail. This would allow maximum light to penetrate our hallway area and as the natural light changes throughout the day, it performs many striking lighting effects.

### Decision making process:

Abbott-Wade were chosen over their competitors because the process from design to installation is completed in-house.

### Style choice:

The style we were wanting to create was modern and contemporary and for the staircase to relate to our style throughout the whole of our home.

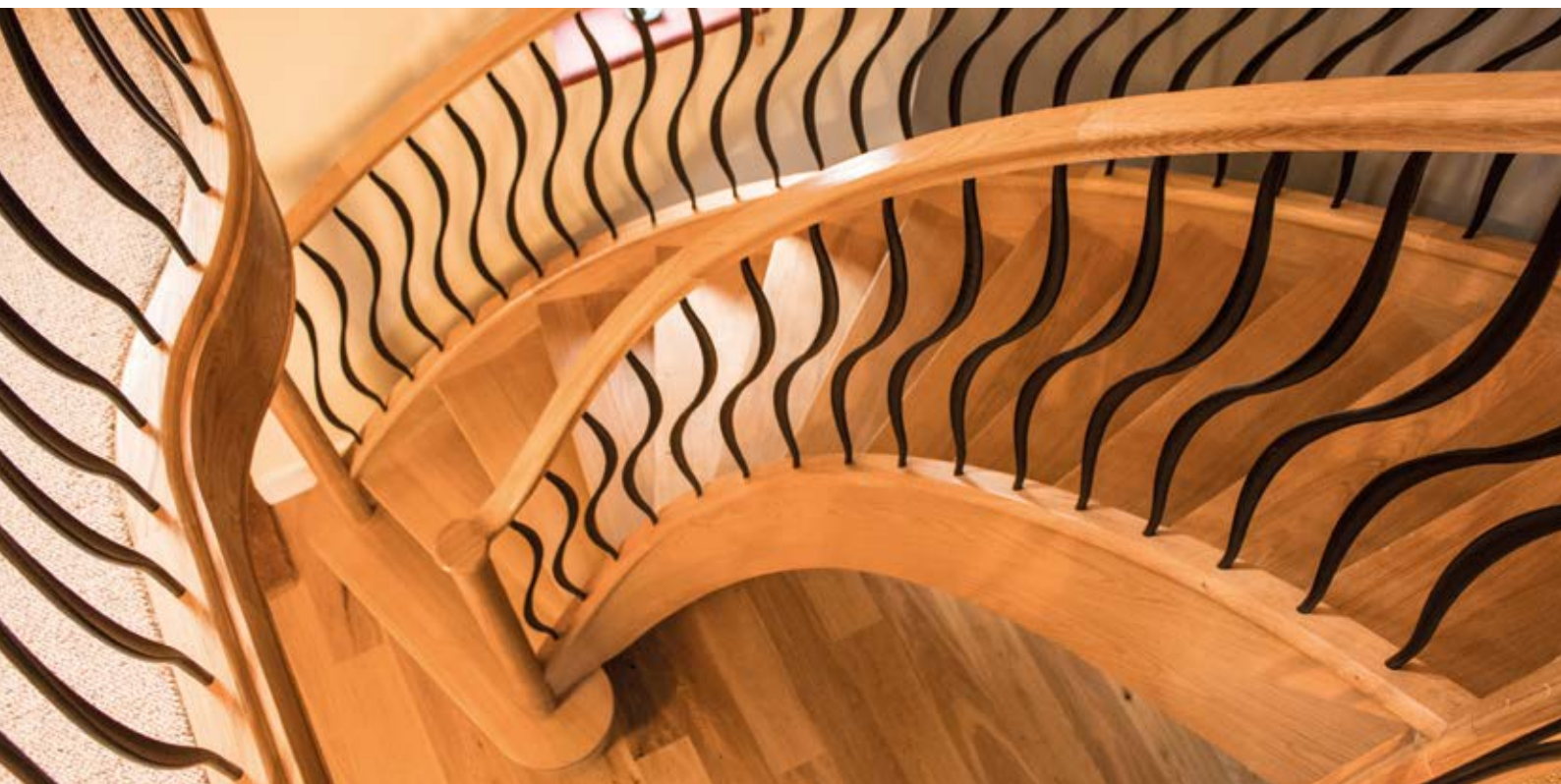
### End Result:

We have received numerous compliments (including trade) on how magnificent the staircase looks and how in keeping it is with the rest of the home. Other visitors have commented on how beautiful it looks and compliment on how well made the staircase is.

We have no hesitation in recommending Abbott-Wade and have done on various occasions.

## Mrs Sainter, Oxfordshire

A precision manufactured helical staircase with forged steel spindles.



### Why a new staircase?

Our old staircase was cramped and steep and we had been looking at it for a long time and thinking that we needed to do something about it but we weren't sure what.

### Inspiration:

The trigger factor for us was coming up with an idea of what to do with our downstairs toilet which would free up the space to do something with the staircase.

### Decision making process:

We rang a few companies, and Abbott-Wade put something together that very closely met our brief which was to have something that made people say 'Wow'.

### Style choice:

We wanted something curved and elegant that was in keeping with the house. It works exceptionally well.

### End Result:

We are absolutely delighted with the end result and people really do say 'Wow' when they see it. It has been widely admired by almost everyone that visits the house.

Abbott-Wade do go out of their way to provide the right solution. Their work force was efficient, tidy and friendly and their after-sales service has been excellent. We are very pleased we used them.

# Sprayshop

All Abbott-Wade staircases come pre-finished from our own custom built, in-house sprayshop. Our skilled team hand finish all our stair parts with several coats of high quality German lacquer and paints to achieve the best results for all our natural finish hardwoods and unique colour ranges. They also provide a bespoke colour complement service for a truly unique installation.





## Workshop

Many of our staircases & bespoke items like doors and feature steps are hand crafted in Abbott-Wade's very own workshop by our skilled craftsmen.

Our team uses premium quality timber from ethical suppliers for all our stair parts meaning your stairs will not only be of the highest quality, but environmentally sourced too.



# Our promise



What can you expect when you choose Abbott-Wade?

## First and foremost, it's peace of mind.

The peace of mind that when you choose Abbott-Wade you will enjoy a professional and reliable service to go with a quality installation. For added reassurance all our products come with The Abbott-Wade Guarantee as standard.

## Free, no obligation design consultation

Upon contacting us we'll make an appointment to come and see you at your convenience. Our designer will show you samples of the materials we use, discuss your requirements in detail and give an accurate quotation based on your specifications. You can rest assured there will be no hard sell.

## It's easy and stress-free to deal with us

Customers appreciate the personal touch we offer along with our practical and down to earth approach which is often lost when dealing with a larger organisation.

We keep you informed of progress every step of the way and are always available at the other end of the phone should you have any questions.

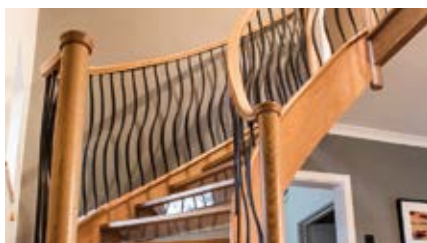
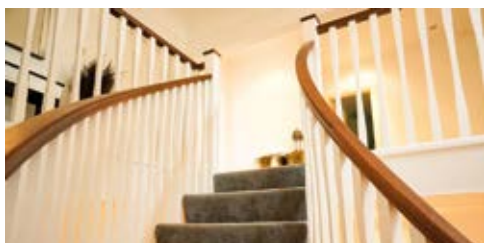
## Yes, tidy tradesmen do exist

It's the small things that make the biggest differences. So whilst it may sound trivial to shout about being clean and tidy, our customers continue to tell us how important it is. That's why we've introduced our 'Tidy Tradesman Guarantee'.

To ensure we leave your home spotlessly clean upon completion all our fitting teams are fully prepared with dust sheets, cleaning materials and a vacuum cleaner.

## Wherever you are, so are we

Our nationwide service means you can enjoy the Abbott-Wade experience wherever you are in the UK.



# Meet the team

We're a proud family business and a talented team of individuals.

Meet our friendly team and skilled tradesmen who have been handpicked and fully trained to meet our stringent high standards. We don't employ sub-contractors so you can see exactly who you'll be speaking with when you call and who will be visiting you for your free design consultation and installation.



**Craig Abbott & Mike Wade / Directors**

Directors, founders & friends who pioneered the staircase renovation industry and established industry standards.



**Leslie Dash / Operations & Design Manager**

Les is an industry leader in staircase design and knows more about staircases than should be humanly possible.



**Colin Campbell / Designer**

A real gent who likes to get stuck in on the tools with years of staircase experience.



**Peter Sammons / Designer**

With a background in engineering, Peter is a font of knowledge and meticulous in every detail.



**Stuart Corbitt / Designer**

A seasoned pro and passionate family man who loves music and good wine.



**David Bolton / Designer**

An all round nice guy, David is always happiest discussing staircases over a cup of tea.



**Janet Stephens / Designer**

Former British Airways cabin crew, her warm personality is just the ticket.



**Lee Kayat & Simon Garner / Fitters**

Lead by experienced family member Lee, these fitters have a natural flair for their craft.



**Charles Tyson & Ellis Grimes / Fitters**

Stars of the staircase fitting industry and the rugby field, Charles & Ellis have progressed through the ranks.



**Anthony Jones & Adam Poulton / Fitters**

The combination of Anthony's skill and Adam's eye for detail is a match made in heaven.



**Ben Royle & Sam Brierley / Fitters**

Fitters, friends and fathers, Ben & Sam have worked together for years and ensure every job is completed to a high standard.



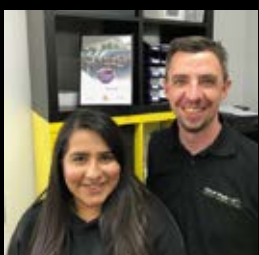
**Adam Forkin / Aftercare**

Upholding Abbott-Wade's commitment to ensuring every job is perfect, Adam is a magician with wood.



**Jon Abbott / Wood Finisher**

One of Abbott-Wade's unsung heroes, Jon works tirelessly behind the scenes making sure that every small detail is perfect.



**Eddie Ping & Lana Kayat / Office Team**

The first point of contact for all our customers and there to guide you through your staircase project



**Lewis Wooder & Mikey Bradshaw / Workshop & Quality Control**

The next generation of Abbott-Wade, if it's made with wood, these are the guys who can make it.



**David Abbott / Workshop**

The elder statesmen and caravanning king. An inspiration to the new Abbott-Wade generation.



**Johanna Wade & Michelle Abbott / Marketing**

'Behind every great man, there is a great woman.' Never a truer word spoken!

The fitters were very professional & carried out the work in a timely manner.  
I will definitely recommend your business to everyone!  
Thank you for bringing my staircase back to life!

Good service from the fitters.

Excellent service and efficient installation

Absolutely love the new staircase. Lee and Elin were professional, hardworking, and very tidy. Thanks again.

Very friendly men. Clean, took my carpet away for me

I AM VERY PLEASED WITH OUR NEW STAIRCASE. THE WHOLE PROCESS WAS REALLY THING (AS EXPLAINED BY OUR BUSINESS COUNCIL AND BY THE WAY WAS EXTREMELY HELPFUL IN CHOOSING THE APPROPRIATE FOR US). WITH THE VISIT FROM THE SURVEYOR AND SUBSEQUENT 6 WEEKS DELAY - ALL ON TIME AS PLANNED. THE INFORMATION TOOL IS VERY BUT THE FITTERS WORKED VERY WELL, PAYING ATTENTION TO UPPLS & DOWNPLS AND WEARING THE PLACE THEY. THE OFFICE STAFF WAS VERY POLITE & FACILITATING THE WHOLE PROCESS. AND MOST IMPORTANTLY THE END EFFECT IS AMAZING! WOULD DEFINITELY RECOMMEND ABBOTT-WADE TO ANYONE. THANK YOU!!

An excellent job - would thoroughly recommend both men and workmanship.

Very good service & 2 guys were great many thanks

An excellent job, so quick & efficient lovely team of fitters. Thankyou! we love it!

Very good looking job completed with a minimum of fuss. Very satisfied

Great service very pleased.

A first class job, especially advised.

A top job, carried out properly and efficiently. We are very, very pleased with the final job.

PLEASED WITH OVERALL SERVICE - QUALITY PRODUCT AND WELL FITTED. WOULD RECOMMEND TO OTHERS.

FAB JOB. REALLY PLEASD. EXCELLENT WORKMANSHIP. WOULD RECOMMEND YOUR COMPANY.

Thank you for the best of our hearts for your kindness and grace in your recent dealings with us. We are eternally grateful and the belief in good service has been restored by Abbott-Wade. Wishing you and the team a Very Merry Christmas,

Very pleased with quality of workmanship and final finish.

Efficient service - good job - Thank you

All work carried out to a high standard. We have since done Jan design to fit. My Staircase is truly transformed. Fitters approachable, got on with the job and were tidy.

EXCELLENT SERVICE! REALLY PLEASED WITH THE STAIRCASE IT LOOKS AMAZING

This is to say a massive thank you to the company Abbott-Wade for the installation of the fantastic staircase in our house - it is no exaggeration to say that it has transformed a drab hallway.

Many thanks on our gratitude to Lee & Elin who worked tirelessly. Nothing seemed too much trouble for them - it was not a straightforward job.

Really pleased. Great job. Thanks

Excellent job, quickly and efficiently done. Looks great! Left clean and tidy.

Excellent workers who worked efficiently & tidied up well. Very pleasant to have in the house. Result excellent. A satisfied customer.

Ben & Sam arrived on time - Sam on the day did a fantastic job. Bannister looks great. Very clean & tidy - you well done. Would highly recommend to others!

Workman - ship were pleased with stair place clean & tidy. Would certainly

Excellent work I would recommend this work to anybody.

Extremely pleased with the work. The fitters finished business and attention to detail second to none. Well done lads.

My husband was the quality of the product and the fitters.

Excellent service from the fitters to discuss installation to the actual installation. The 2 guys fitting the stairs were very polite and respectful. Stairs look very smart. Many thanks.

Really pleased with it - more you! Very clean & tidy work!

Satisfied job, very happy. Thanks!

Outstanding! We are so very pleased that Abbott-Wade could transform our stairs into a beautiful product that transformed our house. Extremely professional, polite, clean, hardworking guys. Thank you, we will be taking over!

Excellent job. Quick, tidy & professional.

Workman carried out everything to a high standard. This transformation was amazing!

Very pleased with the work and the fitters who carried out the work.

FANTASTIC WORKMANSHIP VERY FRIENDLY FITTERS, EXTREMELY HAPPY WITH FINISHED PRODUCT.

Top class, arrived early, clean and efficient. Top quality workmanship - a pleasure to have these guys in the house!

Thank you for making such a wonderful job of the staircase.

Really delighted with finished job. Dorian and Adam have worked really hard. Very pleasant lads.

Excellent job good team worked very hard very pleasant & left premises very clean & tidy. Would recommend to others.

We are very pleased with the work. A dedicated and conscientious team who went out of their way to be happy.

Very polite and work done to high standard. Family pleased with and result.

It was a pleasure to have these fitters in our house.

Work carried out - great stuff, Jan & Charles! Really pleased. Thanks again!

The service from start to finish was excellent. The quality of the work and the professional service was outstanding.

First class workmanship, and delightful workers.

Fantastic - it looks lovely in the house. Worked really hard & been really pleasant.

Excellent job - Thank you.

Lovely chips; excellent job.

Beautiful staircase, fitted very carefully. Minimal disruption. Many thanks.

Beautiful job. Very pleased with work and final result. Would definitely recommend Abbott-Wade.

Very pleased with the result.

Thanks for an amazing job! Very pleased!

Very pleased with the work and the fitters. Satisfied.

Good job well done.

Very pleased with the result. Great service.

Excellent work throughout - extremely courteous, professional & tidy!

Great job well done, and carried out with care.

www.abbottwade.co.uk

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